



PROVIDER ALERT

Idaho Supplemental Clinical Criteria Update
March 15, 2024

Alert Summary: This alert provides information regarding revisions to Optum Idaho's Supplemental Clinical Criteria effective May 1, 2024

Dear Provider,

Optum Idaho is excited to announce an updated version of Optum Idaho's Supplemental Clinical Criteria. Revisions include the following:

Outpatient Admission Criteria – Removed language that was duplicative with Optum Idaho's Provider Manual 2024.

Crisis Centers – Clarification that crisis centers will not be used for housing or shelter.

Recovery Coaching - Removed language that was duplicative with Optum Idaho's Provider Manual 2024. Added clarification telehealth could be used when appropriate.

Presumptive/Qualitative Drug Testing - Revision to clarify program requirements and remove duplicative language.

Adult, Children And Adolescent Services: Mental Health –Skills Training And Development (STAD) - Removed language that was duplicative with Optum Idaho's Provider Manual 2024.

Behavioral Health Case Management – Revised to include substance use disorder and removed language that was duplicative with Optum Idaho's Provider Manual 2024.

Skills Building/Community Based Rehabilitation Services - Removed language that was duplicative with Optum Idaho's Provider Manual 2024.

Family Psychoeducation (FPE) - Removed language that was duplicative with Optum Idaho's Provider Manual 2024.

Day Treatment - Removed language that was duplicative with Optum Idaho's Provider Manual 2024.

Intensive Home and Community Based Services - Revision to clarify program requirements and remove duplicative language.

Family Support Services - Removed language that was duplicative with Optum Idaho's Provider Manual 2024.

Respite - Revision to clarify program requirements and remove duplicative language.

Youth Support - Removed language that was duplicative with Optum Idaho's Provider Manual 2024.

Partial Hospitalization Program (PHP) – Revision to clarify medical director requirements, best practices and what is included in the bundled rate. Removed language that was duplicative with Optum Idaho's Provider Manual 2024.

Targeted Care Coordination - Removed language that was duplicative with Optum Idaho's Provider Manual 2024.

As a reminder, the Optum Idaho Supplemental Criteria can be found [on the Optum Idaho website](#).

Please call your Provider Relations Advocate or email optum_idaho_network@optum.com if you have any questions.

Thank you,

The Optum Idaho team